

## **Important information about your policy**

### **How we've offered this policy to you**

We have offered you this policy from one insurer as they are our preferred provider for this Home Insurance product.

Please note that we have used another part of the Ardonagh Group when arranging the cover for you.

### **What we do for you**

On your behalf we establish your insurance requirements, find a product to meet your needs and provide you with the key features of that policy. We arrange cover for you on behalf of the Insurer.

### **Your Demands and Needs**

Whilst we are not making a personal recommendation, the policy we are offering is based on the information provided by you and includes the level(s) of cover, policy features and additional cover options required to meet your individual circumstances. A record of your requirements can be found in your policy schedule. Please make one final check that your sums insured/limits of indemnity are adequate as claims payments could be proportionately reduced if any sums insured are too low. If any details are incorrect, or your circumstances change, please contact us to discuss your requirements.

### **Charges for making changes or cancelling your policy**

If you make any changes to your policy we will charge you a fee of £15.

If you cancel your policy, no charge will apply.

This is in addition to any fees or premiums charged by the Insurers.

### **Methods of Communication**

Your documentation will be sent to you by email. If you would also like to receive a copy by post, please contact us.

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